

# Describe a good service you received IELTS Cue Card

 [simplyielts.com/lessons/describe-a-good-service-you-received](https://www.youtube.com/watch?v=...)

## IELTS English speaking course - Simply IELTS



### Describe a good service you received IELTS Cue Card

In this lesson from simply ielts, you will know how to Describe a good service you received IELTS Speaking Cue Card part 2 with band 9 answer and part 3 follow up questions.

You should say:

- What the service was?
- When you received it?
- Who you were with?
- And how you felt about it?

### Band 9 Model Answer to Describe a good service you received IELTS Cue Card

- I'm a shopaholic and I love to buy things.
- Here I might want to discuss a circumstance when I got an awesome help from a shop in a shopping center in Jalandhar.
- Last month I went there with my cousins to get some garments for myself.
- I needed to purchase some pants and I had caught wind of this shop in Viva Montage, which sells pants of every single top brand.
- We went directly to that shop and the sales reps invited us with grinning faces.
- They began showing us different assortments and permitted us to give them a shot.
- We were exceptionally glad to realize that Levis Organization was offering an

arrangement.

- We selected our preferred shades and joyfully made the buy.
- Two of pants required slight modifications long, which they finished inside an hour at no additional expense.
- We were exceptionally content with their brief assistance.
- Later on, we had a good time at the shopping center and ate there at a food outlet.
- In the evening we watched a film in a similar complex.
- At the point when I returned home and showed my pants to my family, they additionally enjoyed them a great deal.
- I allude that shop to every one of my companions and family members due to their administrations. (Another thought)
- I'm a shopaholic and I love to buy things.
- Here I might want to discuss a circumstance when I got an awesome assistance from Dell organization, which manages PCs.
- Last year I made an online acquisition of a Dell PC.
- I purchased the most recent rendition with an i5 processor and 500 GB hard drive.
- It was the first occasion when I had purchased anything on the web.
- At the point when I accepted my PC, I was extremely cheerful.
- It was pleasantly stuffed and conveyed to me.
- It accompanied a one-year guarantee.
- It functioned admirably for the initial ten months, however from that point forward, it began giving issues.
- It would hang all the time, and the battery reinforcement turned out to be extremely less.
- Luckily, it was inside the guarantee time frame.
- I called Dell Backing and enlightened them regarding my concern.
- They guaranteed me that inside 24 hours, their delegate would come and do the needful.
- The extremely following day, their individual came and actually look at my PC.
- He supplanted my PC's battery and figured out different issues.
- He encouraged me to utilize the PC with a cooling cushion in the event that I need to utilize it for extended periods of time.
- I didn't need to pay a solitary penny.
- I enlightened my companions regarding this and they were likewise astounded at such great after-deal administrations.
- Presently my PC is all around great, and I'm not dealing with any issue.
- I would prescribe everybody to purchase Dell workstations.

### **Speaking Part 3 Follow-Up Questions to Describe a good service you received**

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**1. What do you think about the connection among organizations and purchasers?**

I think the two organizations and clients rely on one another. Without deals an organization will fail and develop and without great organizations, individuals can't get great quality items and administrations.

Accordingly, it isn't shocking that the main organizations on the planet like Apple, Amazon additionally have the best client assistance.

**2. As a client, what sorts of administrations would you hope to get from an organization?**

I figure organizations ought to satisfy their guarantees in particular. For instance, in the event that organizations make guarantees like one-day establishment, the guaranteed work ought to be done inside one day.

Moreover, if the item gave doesn't keep up to the guidelines guaranteed, the organization ought to apologize and repay the clients.

**3. What sort of occupations include adapting to general society?**

I think most help and deals occupations include adapting to the general population. Administrations can be in any way similar to vehicle fix, item establishments, medical care administrations, instructing, and so forth Also, albeit web based shopping has diminished collaboration, deals generally still involve managing the general population.

**4. Why should organizations respond immediately when clients experience issues?**

I think proactively manage client's protests and troubles since it can hurt the brand notoriety of the organization and in the present serious time, brand picture is foremost to progress.

Truth be told, it is additionally one of the significant reasons why organizations today are taking on friendly obligations.